

# NOTISes

*For users of  
NOTIS  
library  
information  
systems*

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JULY 1992 • Number 80

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## Your Suggestions Are Important to Our Products' Success

**W**e want you to know how important your suggestions are when it comes to designing and programming our product releases. As you know, we have been working on LMS Release 5.1, which includes:

- Multiple OPAC support, permitting multiple institution groups to configure separate OPACs within a single CICS region
- New serial check-in capabilities, including predictive check-in
- Location-based public catalog displays, permitting searches to be limited to specified locations
- Common Command Language footers for the OPAC display

*"It is refreshing to work this closely with a vendor and feel that your needs are being heard."*

- Standard purge jobs, permitting physical removal of logically deleted bibliographic, copy holdings, MARC holdings, authority, or item records
- All new online programs written in CICS command-level code that use a client/server layered model

When our design is complete and we are done programming, we ask our Beta test sites to install and test the new release. We also invite some Special Interest Group members to NOTIS to become familiar with the new release and see the new functions and enhancements.

Brenda Turner, Public Services Librarian at the University of Kentucky,

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### **BULLETIN**

Support Scorecard Results are In! Look for them on page 8

# NOTIS NEWS

## Prepare Now for 5.1 OPAC Screen Changes

You can now begin preparing for Release 5.1. In this next release, we are standardizing the footers in OPAC (see *NOTISes/74* pages 8-9), to provide you with consistent commands and support of the NISO Common Command Language.

To prepare for this standardization, you will need to evaluate your Explain, Help, and Other Informational screens to determine how the upcoming 5.1 changes will affect your site's screens.

All screens will be 15 lines long except where a longer command line is necessary. For those screens, the length will be 13 lines long. This will allow for two additional command input lines.

### Which Screens Will Be Affected?

All of the Explain and Other Informational screens, with the exception of the Explain Keyword and Set Catalog panel (which is a new 5.1 screen) will have 15 lines. The Explain Keyword, Set Catalog panel, and the Review Help screen will be 13 lines.

When you convert to Release 5.1, any lines beyond the 13th or 15th line will be deleted. Because of this, NOTIS recommends that you begin reviewing the current

screens that you are using in your production modules. You may need to make changes in anticipation of the 5.1 conversion; this will alleviate losing information on the screens when they are shortened.

To maintain consistency throughout the database, the Review Panel wording will be deleted from the current review screen. Instead, patrons who have difficulty with a search will use a help screen. The wording on your 5.0 Review Panel screen can be moved to the Review Help screen.

By reviewing your Explain, Other Informational, and Help screens now, you can determine if you need to change the wording or if additional pages are required. Prepare now to alleviate any lost screen data in Release 5.1. ■

## NOTIS<sup>es</sup>

*NOTISes*<sup>®</sup> is published monthly by the Documentation Services department, NOTIS Systems, Incorporated. The purpose of *NOTISes* is to provide timely, helpful, and accurate information about NOTIS products and services to the NOTIS user community.

**SUBSCRIPTIONS:** Subscriptions are available to NOTIS users at the rate of \$65 for one year by calling us at (708) 866-0150 or writing us at 1007 Church Street, 2nd Floor, Evanston, Illinois 60201-3622.

**CONTRIBUTIONS:** We welcome articles and suggestions from the user community. Please call for formatting suggestions before submitting items for publication.

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**Problem after hours? No problem!**

You can call a systems engineer to help you resolve your technical problems Monday through Friday from 7:00 a.m. to 7:00 p.m. (CST). From 7:00-8:30 a.m. and from 5:00-7:00 p.m., the system engineer on duty will handle incoming calls in correlation with the voice mail system. Simply call Customer Services at (708) 866-1100.

## Your Suggestions are Important (Continued from Page 1)

was one of the Special Interest Group members who helped test LMS Release 5.1.

She said, "Our visit was very productive and informative. I particularly appreciated your willingness to answer our seemingly endless questions...It is refreshing to work this closely with a vendor and feel that your needs are being heard."

*"I applaud NOTIS for taking this approach in its product development..."*

Jean Farrington, Head of the Serials Department at the University of Pennsylvania, said, "Thanks again for giving us the opportunity to test serials predictive check-in. The chance to have 'hands-on' experience was invaluable and certainly gave my colleagues and myself insight not only into how LSER will work, but what impact it will have on staffing and workflow.

"I applaud NOTIS for taking this approach in its product development and hope that the company will continue to do this as major changes are made in the system software."

The Beta test sites and the SIG groups provide us with valuable feedback on how the functions will be used at their sites. We also ask our Beta test sites for suggestions to help us improve our help screens, work flow, and system flexibility.

We continue to ask for suggestions after we have completed our design and programming and add these ideas to the product before we release it.

### Changes to 5.1 Based Upon Your Suggestions

The following is a partial list of the changes and improvements we've made to LMS Release 5.1 based on customer suggestions:

- simplified messages for serials exceptions (for example, use of yes and no questions when skipping an issue)
- more information added to the help screens
- additional data added to online screens (for example, the serial title displays on all serial screens)
- serials reports are more concise
- simplified OPAC display for missing serials

- single serial items can be deleted when incorrectly checked in
- serial items can easily be received out of sequence
- direct display of a serial record for single hits satisfying the search
- copy serial patterns across processing units to facilitate pattern sharing
- function key added for multiple check-in of the same issue
- ability to preview a serial pattern before receipts are done against it

As you can see from the changes we have made to Release 5.1, we value your suggestions, and we use your ideas to improve, streamline, and enhance our products. ■

## NOTIS Demonstrates Full Z39.50 Interoperability!

NOTIS is the first library vendor to provide Z39.50 intersystem searching as standard product offerings. On June 4, 1992, NOTIS demonstrated full NISO Z39.50 V2 interoperability with the Coalition for Networked Information (CNI) test bed site at the University of California Department of Library Automation.

As part of the test, the NOTIS client exchanged standard Z39.50 protocol elements with the DLA server and performed several intersystem searches. Since that time NOTIS has expanded its test to include servers from OCLC, AT&T, UC Berkeley, Penn State, and MIT.

We included Z39.50 support in the PACLink product, InfoBase—a Z39.50 database server, and ProPAC, a Z39.50 graphical client.

The NOTIS PACLink product is installed at our four co-development sites: SUNY Binghamton, Indiana University, Indiana State University, and SUNY Stonybrook.

For more information on PACLink, contact NOTIS Systems at (708) 866-0150. ■

# Navigator: The Guiding Force behind NOTIS

One of the eagerly awaited features of the 5.1 release of LMS is Navigator. Navigator is a NOTIS-designed front end that serves as your system's environment manager.

With its single-level menu structure, Navigator is a fully integrated software product. It provides an easy, consistent method for accessing your other NOTIS and non-NOTIS applications.

With Navigator, you can select from the multiple OPACs or MDAS databases that your library has defined. You can even use Navigator to access non-NOTIS applications.

Navigator exists on top of your other NOTIS applications and affects those applications to a limited extent. Navigator operates in any NOTIS public access environment that includes one or more of the following products:

- Multiple OPACs
- NOTIS' Multiple Database Access System
- NOTIS' PACLink System

## Navigator's Interaction with Other Applications

With Navigator, each NOTIS application is supported by its own system control file. LMS has the `lsys` transaction for establishing user level security, and MDAS has the `msys` transaction for setting database level security. PACLink uses the `psys` transaction for defining your remote databases.

Each application's system control file contains that individual application's piece of the navigational pie, which consists of an application specific top level menu and accompanying support screen definitions. Navigator unifies the individual features of the various applications and moves their control into the NOTIS master control file that is handled by the `nsys` transaction.

Through the `nsys` transaction, you can create the front-end menu from which you can choose NOTIS or non-NOTIS applications. Before you create the Navigator front-end menu, however, you must have installed LMS, MDAS, and PACLink, or whichever of these products you have purchased. After you have set up the system control file for the other applications, then you can enter the `nsys` transaction.

In `nsys`, you can define your terminal level security and design your front-end menu for Navigator. A wide range of design options exist for your front-end menu, including having multiple menu screens.

The information that you enter about your OPACs or databases in the NOTIS master control file through the `nsys` transaction is verified with the control file of the appropriate application. Thus, if you enter a database in `nsys` that you never defined in PACLink's `psys` transaction, `nsys` will not let you continue.

## Advantages of Using Navigator

For libraries that have multiple OPACs, MDAS databases, or the PACLink System, there are numerous advantages to using Navigator. They are the following:

- Provides a mechanism for navigating among NOTIS' public access products.
- Allows for a truly integrated solution that minimizes program modifications to all existing products.
- Creates a top level menu structure that lets you access non-NOTIS applications.
- Builds the command structure within Navigator on the existing CHOOSE functionality as defined in Z39.58 and implemented in a variety of NOTIS applications.
- Operates optimally at both locked and unlocked terminals.
- Permits the concept of terminal authorization, introduced in MDAS, to be extended to the full range of Navigator access.
- Supports a broad range of customer control in defining each local implementation of Navigator.

## Sample Navigator Selection Menu

```

Welcome to the Online Catalog!                               S01T
Select one of the following options to access the desired catalog, database,
or other non-NOTIS application.
-----
MAINCAT      AVAILABLE OPACs
SECCAT      University's Main Catalog
            University's Secondary Catalog

*DMED       AVAILABLE MDAS DATABASES
DWIL        Medline
            Wilson Database

EMAIL       OTHER APPLICATIONS
            Campus Electronic Mail System

-----
* Databases that require Sign-On.
Page 1 of 1
HELP        Select a database label from above
            NEWS (Library System News)

Database Selection:
```

As you can see from the sample screen above, the Navigator Selection Menu is similar to the MDAS Selection Menu. The functionality of the Navigator Selection Menu, however, is greatly expanded. From the Navigator Selection Menu, you can select from multiple OPACs, MDAS databases, remote PACLink databases, and even non-NOTIS applications.

The top eight lines of the Navigator Selection Menu are customer-controlled. You can edit and

update the information in these lines through the `nsys` transaction. The left column on the screen is the abbreviated name of the selection. The right column provides a more detailed description of that selection.

Navigator is the answer to integrating your NOTIS and non-NOTIS products. With Navigator, your products look similar, and moving from one product to another is easy. ■

## The Answer To Your Training Needs

Is it difficult for you to find the time to train new people? Do you need a fast and effective way to teach the NOTIS circulation features? Do you need to brush up on some of the circulation features?

If you answered yes to any of these questions, then NOTIS has the solution for you. It's *The Circulation Self-Paced Study Guide*. This study guide is a great training resource for you and your circulation staff. And, it's cost effective too since it's only \$50.

You can use this guide to train someone who is new to the NOTIS circulation system. Or you could use this guide to refresh your own understanding of the circulation features.

Because the guide is designed for independent study, anyone can use the study guide to learn about the circulation module. *The Circulation Self-Paced Study Guide* consists of over 250 pages of instruction, practices, and procedures.

For each circulation feature in the guide, there is a brief summary of the vital information about that feature. Then, there are practices that you can complete to help you understand the topic. These practices clearly outline the procedures that you will use when you work with NOTIS online. The answers to these practices are provided in the back of the guide so you can check your work.

*The Circulation Self-Paced Study Guide* begins with some basics about the system including signing on to the system, entering commands, and navigating the menus and screens. It illustrates the types of records and how those records are related and linked.

The guide then delves into the topic of circulation and covers the following three areas.

### Basic Circulation Features

Basic Circulation Features describes the daily circulation tasks. It covers creating, displaying, and modifying unlinked and linked item records. You will learn how to manually create a patron record and how to search for and update patron records. It discusses how to charge, renew, and discharge library materials. The guide even

explains unique charge, renew, and discharge operations, such as processing overdue materials and fines and tracking lost or missing materials. Finally, this section describes how to place both local and system-wide holds and recalls for eligible patrons. It also mentions the printed products that the circulation module produces.

### Bill and Fine Activities

Bill and Fine Activities explains how the system automatically creates bill and fine records when you discharge or renew an overdue item and when you charge an item to the patron category of lost. It explains how you manually create a bill and fine record for a patron. You will learn how to display and modify bill and fine records. You also will learn about the process for paying, refunding, and forgiving a patron's bills and fines. In addition, this section covers the various bill and fine notices and reports that the system produces.

### Course Reserve Functions

Course Reserve Functions delves into the record relationships of the course reserve records and the item record/subrecord structure. It discusses how to create, modify, activate, and deactivate item subrecords for the course reserve index.

This section explains the process for creating, modifying, and deleting course reserve statements. Finally, you will learn how to search the course reserve index by instructor, course number, title, and author.

*The Circulation Self-Paced Study Guide* is ideal for novices and experienced users. You can use it to train a new user just as easily as you can use it to brush up on an area of the system with which you may have lost touch. The study guide will help reacquaint you with the changes and additions that have occurred since you last used NOTIS. To order *The Circulation Self-Paced Study Guide* priced at \$50, call (708) 866-0199. ■

You can find  
our first  
Support  
Scorecard  
results on the  
next page.

## The Scores Are In!

Last month, the Customer Support Services Department unveiled our new Support Scorecard. We designed the Scorecard to serve two purposes, both to monitor our performance, as well as to report to you each month in *NOTISes* how we are doing.

This issue contains our first report, a statistical analysis of our performance levels in May. We set high performance goals for ourselves so that we are continuously striving to deliver the quality service that you expect.

We are very pleased that in our first month of performance reporting, we have come so close to achieving many of them, and even exceeded in two areas, Hold Time and Professionalism!

The statistics are gathered from a variety of sources, and over the course of the next few issues we will describe each source to you. Please feel free to let us know what you think by calling us at (708) 866-1100. ■

## Michigan NOTIS Users' Group Meeting

The Michigan NOTIS Users' Group held its annual meeting on June 4 on the campus of Central Michigan University in Mount Pleasant.

One hundred and forty people, representing eight sites and three consortia, listened to two presentations, participated in their choice of breakout sessions, visited the individual site display tables, and caught up on the news at other sites.

Stuart Miller, from NOTIS Systems, Inc., presented an overview of NOTIS' future development, post 5.1, and answered questions from the audience in the morning presentation. Stuart also moderated two of the breakout sessions on Circulation 5.2 and PACLink.

Other breakout sessions were moderated by Rita Bullard (Eastern Michigan U.), Anaclore Evans (Wayne State U.), Paula Gilchrist (Western Michigan U.), Debbie Morrow (Grand Valley State U.), Trudi Root (Eastern Michigan U.), Mary Ross (Western Michigan U.), Bob Thompson (Library of Michigan), Tom Volkenning (Michigan State U.), Beth Warner (U. of Michigan), Charlene Wecker (Wayne State U.), Frank White (U. of Windsor), Sue Wooding (U. of Michigan), and Sandi Yee (Eastern Michigan U.). Many other people participated in presentations at the breakout sessions. ■

**NOTIS**  
SYSTEMS, INC.

**CUSTOMER  
SUPPORT  
SERVICES**

"Professional,  
Consistent and  
Timely  
Customer  
Assistance"

## SUPPORT SCORECARD

The NOTIS Systems, Inc. **Support Scorecard** provides a monthly update of our service level commitments to you, our customers. Our service is measured by clearly defining our goals, and monitoring our performance.

**MAY, 1992**

Key Service Area	Goal	Actual
<b>Response Time</b> <u>Immediate</u> - 95% of all incoming calls <u>Hold Time</u> - Average is less than 2 minutes	95%  2 minutes	93%  .03 min.
<b>Resolve Time</b> <u>Initial Call</u> - 50% resolved on initial call or first day <u>Level 2</u> - 80% resolved or passed within 5 business days	50%  80%	46%  79.6%
<b>Status</b> <u>Written</u> - provide Customer Service Review Committee status within 2 business days of review <u>Monthly</u> - provide 70% of customers with monthly status of open problems	100%  70%	100%  65%
<b>Expertise</b> <u>Training</u> - 120 student hours in training, consulting, and research per month.	120 hours	100 hours
<b>Professionalism</b> <u>Staff</u> - customer feedback of staff professionalism of 4.5 on a 1 to 7 scale.	4.5	6.14

## New Workshop Catalog Mailed

All LIB1s and TECH1s have been mailed an updated and revised version of the *NOTIS Catalog of 1992 Workshops*. This version completely supersedes the earlier one dated March 1992—copies of those should be discarded. If you need a copy of the catalog, please call (708) 866-4891 or send a self-addressed mailing label to NOTIS Systems, 1007 Church St., 2nd Floor, Evanston, IL 60201, ATTN: Professional Services.

Several of our workshops are offered in conjunction with NUGM '92. Your NUGM registration materials can also be used to register for those workshops.

### Workshops

August—October, 1992\*

Title	Date/Location	Fee
Profiling Circ Policy	8/19; Philadelphia, PA	\$250
New Serials Control	9/12; Denver, CO	\$120**
Fund Management	9/17; St. Louis, MO	\$ 95
MDAS Management	9/22-23; Washington, D.C.	\$500
Role as LIB1	10/5-7; Evanston, IL	\$300
MDAS Management	10/6-7; Evanston, IL	\$500
MARC Format	10/8; Chicago, IL	\$ 75+
Everything Computer Center	10/8; Chicago, IL	\$ 75+
Everything Library	10/8; Chicago, IL	\$ 75+
Release 5.1: Internals	10/8; Chicago, IL	\$ 75+
Release 5.1: Operations	10/8; Chicago, IL	\$ 75+
CICS Dump Analysis	10/8; Chicago, IL	\$ 75+
MARC Format	10/10; Chicago, IL	\$ 75+
Everything Computer Center	10/10; Chicago, IL	\$ 75+
Everything Library	10/10; Chicago, IL	\$ 75+
Release 5.1: Internals	10/10; Chicago, IL	\$ 75+
Release 5.1: Operations	10/10; Chicago, IL	\$ 75+
CICS Dump Analysis	10/10; Chicago, IL	\$ 75+
New Serials Control	10/11; Chicago, IL	\$ 95
Project Management	10/11; Chicago, IL	\$ 95
Fund Management	10/16; Detroit, MI	\$ 95
GLCH/GLOB	10/16; Detroit, MI	\$ 95
New Serials Control	10/19; Washington, D.C.	\$ 95
New Serials Control	10/20; Philadelphia, PA	\$ 95
New Serials Control	10/21; New York, NY	\$ 95

\*\*Hotel costs mandate this higher fee. †Half-day workshop.

\*All workshops subject to cancellation two-weeks in advance if minimum registration is not met.

1992 NUGM PROGRAM AGENDA  
 DAY 1 — Thursday, October 8, 1992

GENERAL SESSION																		
1:00-2:15	1																	
2:30-3:30	2	OPAC Evaluating OPAC Screens	3	SER Migrating Holdings from VHLD to MHL	4	CIRC Patron Records: Creation and Maintenance	5	CONS/NET Interlibrary Loan within a Consortium/Network	6	CAT/AUTH Programs for Database Cleanup	7	PROG Basic Tuning Principles	8	PROG GTO Communications	9	PROG Managing Your Patron File	10	LIB1 Resource Tape Loading Part II
3:45-4:45	11	OPAC Access to Internet OPAC Catalogs	12	ACQ/SER Interfacing with Central Accounts	13	CIRC Circulation Error Recovery	14	CONS/NET PACLink Introduction (repeats - #47)	15	CAT/AUTH Multiple Subject Heading Thesauri in NOTIS	16	LAW Check-in Alternatives for Legal Materials & other non-serials	17	PROG CJK in NOTIS	18	PROG Issues Unique to Small Sites	19	LIB1 PCs as Terminals in the NOTIS Environment
5:00-6:00	20	OPAC Location-Based Searching: User Needs, System Realities	21	ACQ/SER Making Claims Work	22	CIRC Circulation in a Decentralized Environment	23	CONS/NET PACLink Technical Overview	24	CAT/AUTH Issues in AV Cataloging on NOTIS	25	PROG MARC Record Tools in C	26	PRESERV Preservation SIG Meeting	27	PROG Disaster Recovery Procedures	28	LIB1 Libry/Data Center Relationships with Emphasis on DC Perspective
6:30-8:00																		

RECEPTION — Grand Ballroom, Palmer House

1992 NUGM PROGRAM AGENDA  
 DAY 2 - Friday, October 9, 1992

POSTER SESSIONS 8:00-9:00																						
8:00-9:00	29	Public Library SIG Meeting	30	Consortia/Network SIG Meeting	31	Programmers MVS SIG Meeting	32	Programmers VSE SIG Meeting	33	7:30AM Health/Sciences SIG Meeting	34	Acquisitions SIG Meeting										
9:15-10:15	35	OPAC K-NOTIS User Training NOT Bibliographic Instruction	36	NOTIS President's Chair (repeats - #82)	37	CIRC SAS Reports for Circulation	38	NOTIS Tech. Info. Group Connectivity Overview (repeats - #73)	39	CAT/AUTH GTO with OCLC & RLIN	40	PROG CICS Debugging From a More "Elementary" Point of View	41	PROG Statistical Reporting	42	PROG Patron File Structure and Updating in Batch	43	ACQ/SER Predictive Check-In in NOTIS				
10:30-12:00	44	ACQ/SER Working with MARC Holdings for Serials	45	NOTIS InfoBase/MDAS Overview (repeats - #84)	46	CIRC Circulation SIG Meeting	47	CONS/NET PACLink Introduction (repeat of #14)	48	CAT/AUTH Issues Related to Serials Cataloging on NOTIS	49	PROG Managing a NOTIS Shop	50	PROG How to Integrate New Releases	51	LIB1 Planning for Release 5.2						
2:15-3:30	52	KeyNOTIS KeyNOTIS SIG Meeting	53	NOTIS ProPAC Overview (repeats - #80)	54	CIRC Implementing Circ Politics/System Control File	55	LAW Law SIG Meeting	56	ACQ/SER Archives and Gov't. Docs Get NOTISed	57	PROG CICS Tuning	58	PROG User Defined Exits	59	PROG Issues Unique to Large Sites						
3:45-5:15	60	RLG/NOTIS SIG Meeting	61	MDAS Using MDAS to Mount Locally Created Databases	62	CIRC w/CAT Bibliographic Record Creation at the Circulation Desk	63	CIRC Circulation Hands-On I	64	PROG SAS SIG Meeting	65	LIB1 Who Does What and How Many Does it Take?	66	PROG CICS Monitoring and Utilities (CEMT, etc.)	67	PROG Tracing an LT Transaction	68	SER/PRESV Automated Library Binding Systems				
5:30-6:30	69	OPAC OPAC SIG Meeting	70	CLASSICS NOTIS Classics SIG Meeting	71	BNA/NOTIS BNA/NOTIS SIG Meeting	72	Serials Serials SIG Meeting														

12:00-2:00 LUNCH

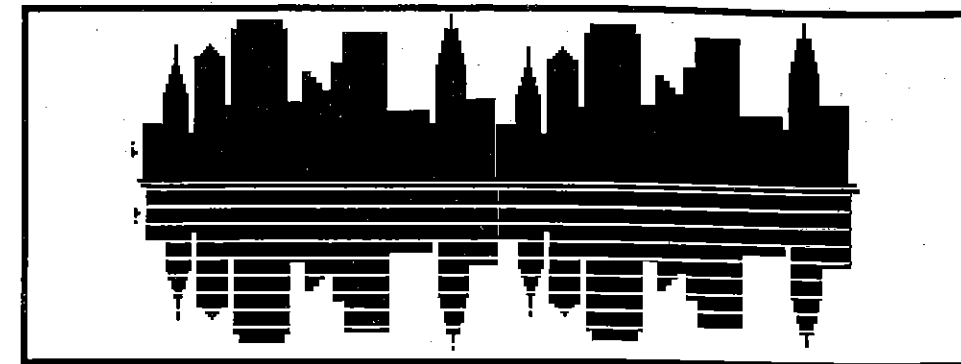
1:00-2:00 POSTER SESSIONS



DAY 3 — Saturday, October 10, 1992

8:00 - 9:00	73 NOTIS Tech. Info. Group Connectivity Overview (repeat of #38)	74 CIRC Course Reserves	75 NOTIS Release 5.1 Overview	76 MDAS MDAS SIG Meeting	77 PROG LSYS/LMST and LCRFILE/LMS Module Relationships	78 PROG VSAM Tuning	79 PROG Troubleshooting for Beginners	80 NOTIS ProPAC Overview (repeat of #53)	
9:15 - 10:15	81 ACQ/SER Ask the Experts	82 NOTIS President's Chair (repeat of #36)	83 CIRC Circulation Hands-On: II	84 NOTIS InfoBase/MDAS Overview (repeat of #45)	85 CAT/AUTH Cataloging and Authorities SIG Meeting	86 PROG Tracing an OPAC Transaction	87 PROG Networking and TCP/IP Address Resolution	88 PROG Index File Structures	89 LIB1 LIB1 SIG Meeting
10:30 - 11:30	90 CLASSICS NOTIS Classics Presents: The NOTIS Taste Test	91 ACQ/SER Do You "Approve" of Your Approval Procedures?	92 CIRC NOTIS 5.2 Circulation Rewrite Update	93 CONS/NET MDAS in a Consortia/Network	94 CAT/AUTH Analytics in the NOTIS Bibliographic File	95 PROG Programmers Joint MVS/VSE SIG Meeting			

Until  
NUGM  
arrives, SIGs  
will be  
updating you  
on the hot  
topics at  
NUGM.



## ANA, NLN, and MeSH: NOTIS Solutions

What are they? And how do you deal with them on NOTIS? The Health Sciences User's Group will sponsor two papers at NUGM '92 on Friday, October 9 from 7:30 to 9:00 a.m.

During Session #33, Ruth Makinen, Head of Technical Services at the Bio-Medical Library, University of Minnesota, will describe her library's efforts to provide access to all American Nurses' Association (ANA) and National League for Nursing (NLN) publications received on standing order plans.

These publications are difficult to handle because they are irregular in format and numbering. Not all of the publications are fully cataloged, but access is provided through a brief cataloging record containing key fields.

Peggy Richwine, Collection Database Manager, at the School of Medicine Library of Indiana University, will present a paper entitled, "How MeSH is Used in the OPAC—A Study of Transaction Logs." Analyzing transaction logs for the use of MeSH (Medical Subject Headings) in the Indiana University online catalog has produced some interesting results. This study looked at the search strings for each sm=search. The searches that resulted in no hits were analyzed by reason.

The Health Sciences Users' Group business meeting will also be held during Session #33 and time will be allotted for general questions and concerns of health sciences users during the session. ■

# OPAC NAMES

ACORN .....Vanderbilt University	MINERVA ...University of Louisville
ALADIN .....Washington Research Library Consortium	MIRLYN .....University of Michigan
AMELIA.....University of Alabama	MORRIS .....McMaster University
ANSER.....Ball State University	MURLIN.....University of Regina
AUCAT .....University of Auckland	MUSE .....McGill University
BARRCAT ....The Bibliographic Association of the Red River Consortium	OASIS.....University of Iowa
BEACON .....Grand Valley State University	PETE .....Oklahoma State University
BISON .....SUNY-Buffalo	OLIN .....University of Oklahoma
BOSUN .....Naval Postgraduate School	ORBIS .....National Geographic, .....Yale University
BRAIN .....Bergen Community College	PEGASUS ....University of California-Santa Barbara
Broncho .....University of Central Oklahoma	PennLIN .....University of Pennsylvania
BYLINE.....Brigham Young University	PITTCAT .....University of Pittsburgh
CATALYST ...Kent State University	PONI .....Southern Methodist University
CENTRA .....Central Michigan University	QUEST .....Boston College
CHESTER.....West Chester University	QLINE .....Queen's University
CLIO .....Columbia University	RIPPET.....INTEVEP
COAST .....California State-Long Beach	Robcat.....Robert Morris College Library
CRISTAL .....Upper Peninsula (Michigan) Region of Library Cooperation	ROCKy.....Iona College
CUNY+ .....City University of New York	SADIE.....Southeast Missouri State University
DELCAT .....University of Delaware	Scholar .....Cleveland State University
ELIXIR .....SUNY-Binghamton	SCROLL.....Supreme Court of Ohio Law Library
FELIX .....Florida Institute of Technology	SOL .....University of Texas-Dallas
FINDER .....Western Michigan University	SOUTHcat...University of South Alabama
FOCUS .....Michigan Technological University	STARS.....SUNY-Stony Brook
Franklin.....University of Pennsylvania	SUMMIT.....Syracuse University
HUPAC.....Hampton University	TECHCAT ....Kansas College of Technology
JANUS.....Johns Hopkins University	THOR.....Purdue University
LIBRIS .....Rice University	TOPCAT .....Fort Hays State University, Western Kentucky University
LIBROS.....National University	TULANET ....Tulane University
LOLA.....Louisiana State University	UNACAT .....University of North Alabama
LUIS .....(pronounced loo-EECE) University of Texas-El Paso	UNICAT .....Burroughs Wellcome Company
LUMINA.....University of Minnesota	UNIS .....University of Utah
LUNA .....N.A.S.A.	UNLOC.....University of Notre Dame
LYNX .....Kansas State University	UTMOST.....University of Toledo
MAGIC .....Michigan State University	VICTOR.....University of Victoria
MCLUIS .....Montgomery College	VIRGO .....University of Virginia
	YORKLINE...York University

# Support Solutions

This column is a regular feature of *NOTISes*. Support Solutions contains program changes, documentation changes, and important tips for all NOTIS products.

Make the program and documentation changes each month when you receive your copy of *NOTISes*, carefully following the instructions that we provide. All code and documentation changes will automatically be included in any future releases/updates of the appropriate NOTIS product or manual. Tips are periodically indexed and reprinted in a manual made available to all customers.



Thanks to the following sites for contributing to this month's column by contacting the Customer Support Center: Eastern Michigan University, Kent State University, Queen's University, Rice University, Southeast Missouri State University, Syracuse University, University of Delaware, University of Iowa, University of Windsor, Vanderbilt University, and Washington Research Library Consortium.



Special thanks to the following for their extra contributions in diagnosis and problem resolution: Elizabeth Grzybeck and the staff at University of Minnesota.

## I. Code Solutions

### LMS

As with all product releases, we will incorporate as many fixes into LMS 5.1 as possible. To maximize that number, we will make fixes to our LMS product at the 5.1 code level. Since the time required to code and test fixes at various levels would significantly reduce the total number of fixes we could provide, these fixes will not be ported to LMS Release 5.0.2 or earlier levels. Exceptions will be made for critical problems. Between now and the general distribution of LMS 5.1, we will use the Support Solutions column to notify you of fixes that will be incorporated in Release 5.1.

Release Level:	5.0, 5.0.1, & 5.0.2
Source Member:	LAC600B
Operating System:	MVS & VSE
Description:	LAC600 report has message "SYSINMOD load failed job cancelled no parameters found; required" at top of every page.
PTS Number:	PPQ6680

To correct this problem, make the following change to LAC600B: